

## **Non Emergency Medical Transportation**

Age Requirements

No Age Requirement

Available 24/7

No

Intake Contact Email

accounting.rats@rockbridge.net

Intake Process

Call the main number to schedule a ride. Visit the website for information.

Intake Contact Telephone

(540) 463-3346

Provider Refer

No

Qualifications

Report Problems

Call the Agency

Self Refer

Yes

Rockbridge Area Transportation System (RATS)

<https://www.rockbridgetransportation.org/>

<https://www.rockbridgetransportation.org/welcome-aboard>

<https://www.facebook.com/RockbridgeAreaTransport>

Main

(540) 463-3346

712 North Main Street

24450 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Drivers are often available very early in the day and until late in the evening. Please call at least 48 hours in advance so they can accommodate your request.

#### Fee Structure

##### Fee Range

##### Payment Method(s)

##### Private Pay

##### Languages Spoken

English

Rockbridge Area Transportation System (RATS) provides on-demand, door-to-door service that is safe, reliable, and affordable. Non-emergency medical transportation can be provided for the elderly, isolated, low-income, and people with disabilities. Call at least 48 hours in advance of your ride request. Rides are also available to regional medical centers in Roanoke, Charlottesville, Fishersville, and elsewhere. A sliding fare scale based on income is used.

All licenses, operating authorities, and insurance are in place and all drivers are certified to transport Medicaid clients.

Note: drivers cannot enter residences or buildings.

Medicaid riders call the Modivcare reservation line at 1-866-386-8331 or 1-866 -810-8305 and make Medicaid healthcare trip reservations at least 7 days in advance.

#### Service Area(s)

Alleghany County

,

Bath County

,

Buena Vista City

,

Lexington City

,

Rockbridge County

#### Email

[accounting.rats@rockbridge.net](mailto:accounting.rats@rockbridge.net)