

Non Emergency Transportation

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Intake Process

Call for information. Rides may also be scheduled on the website. To schedule a ride you can call the Transportation Care Coordinators at 757-226-9916 (Option 2)

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Charity Care Group

<https://www.charitycaregroup.org/>

<https://www.charitycaregroup.org/transport-contact-us>

Main

(757) 226-9916

1637 Independence Boulevard, Suite B

23455 VA

United States

Monday: 10:00 am-4:00 pm

Tuesday: 10:00 am-4:00 pm

Wednesday: 10:00 am-4:00 pm

Thursday: 10:00 am-4:00 pm

Friday: Closed

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Normal business hours are Monday thru Thursday 10 am until 4 pm

Fee Structure

Fee Range

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

,

Long-term Care Medicaid

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Veterans

Languages Spoken

English

Charity Care Group is a helping-hand organization geared toward assisting individuals in meeting their non-emergency transportation needs. Transportation services include stretchers, wheelchairs, and ambulatory transport. Transportation is available 24/7. Counselors assist with coordinating door to door transportation.

Transportation is available for:

- Social Security appointments
- 24-hour hospital and facility discharge
- Human services appointments
- To and from work transportation
- Veteran hospital affordable route transport
- Companion rides
- Holiday and special event visitation transport
- Dialysis transportation
- Medical appointments
- To and from school transportation.

Service Area(s)

Chesapeake City

,

Franklin City

,

Hampton City

,

Newport News City

,

Norfolk City

,

Portsmouth City

,

Suffolk City

,

Virginia Beach City

,

Williamsburg City