

## **Accessible Transportation**

We can accommodate riders with:

Escorts (with paid fare)

,

Hearing Impairment

,

Manual wheelchairs

,

Vision Impairment

To accommodate riders, we offer:

Voice announcements

Age Requirements

No Age Requirement

Available 24/7

Yes

Intake Contact Email

info@uzurv.com

Intake Process

Call the Call Center or use smart phone app to make a reservation. UZURV customers can call to schedule trips as little as 30 minutes in advance. The UZURV call center can be reached at 866-898-7836 Monday through Friday from 7 AM until 7 PM and Saturday from 9 AM until 5 PM. If you want to request a Sunday reservation, you can make that appointment by 5 PM on Saturday. Or book online, visit UZURV at <https://uzurv.com/>.

Please have your CARE-ID number when making a reservation.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

UZURV

<https://uzurv.com/>

Main

(866) 898-7836

Transportation Provider  
VA  
United States

Additional Availability Comments

Call Center operates 7 AM to 7 PM Monday through Friday. Call to request your ride.  
You can book as little as 30 minutes.

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

,

Private Pay

Languages Spoken

English

UZURV works with transit authorities and healthcare organizations across the country to provide the highest quality door-to-door adaptive transportation for community Americans with Disabilities Act of 1990 (ADA) mobility programs and efficient non-emergency medical transportation.

UZURV, in partnership with many different Transportation Service Companies, offers the Care-on-Demand transportation service to older adults and individuals with a disability.

All UZURV rides for Care on Demand are direct, non-stop, door to door. All drivers are trained in CPR First Aid and Disability Sensitivity. You can select your driver, favorite drivers and ask for your favorite each time you ride.

To become eligible, [www.adarides.com](http://www.adarides.com), or call 877-232-7433 Monday to Friday from 11 AM to 7 PM.

Service Area(s)

Alexandria City

,

Arlington County

,

Charlottesville City

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Chesterfield County

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Fairfax City

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Fairfax County

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Falls Church City

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Hanover County

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Henrico County

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Loudoun County

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Norfolk City

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Richmond City

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Roanoke City

,  
Roanoke County

,  
Salem City

,  
Virginia Beach City

Email

[info@uzurv.com](mailto:info@uzurv.com)