

Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Services are intended for seniors and people of any age with a disability.

Intake Contact

Customer Service Center

Intake Process

There are numerous transportation options. Visit the website to learn more and see which service best suits your needs.

Intake Contact Telephone

(703) 228-1700

Report Problems

Call the Agency

Arlington Aging and Disability Services

<https://www.arlingtonva.us/Government/Departments/DHS/Aging-Disability>

<https://www.arlingtonva.us/Government/Departments/DHS/Aging-Disability/Resource...>

Main

(703) 228-1700

TTY/TTD

(703) 228-1788

2100 Washington Boulevard, 4th Floor

22204 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

,

Spanish

MetroAccess is a “curb to curb” public transportation that serves people who are unable to use the bus or rail system as a direct result of a physical, developmental, or behavioral health disability. It is a regional paratransit service sponsored by the Washington Metropolitan Area Transit Authority (WMATA). Eligible passengers may travel anywhere in the WMATA service area, and there are no restrictions on the purpose of the trip. To use MetroAccess, individuals must complete an [application](#) and be certified prior to booking trips. The fare depends on the distance traveled. In Arlington, MetroAccess-eligible persons can also use STAR (Specialized Transportation for Arlington Residents). For assistance with the application process and filling out the required forms, call the Arlington County Aging and Disability Services Customer Service Center at 703-228-1700.

Please visit our [website](#) for more information and to view the entire [Transportation Services for Older Adults Guide](#) in English or in [Spanish](#).

Service Area(s)

Arlington County

Email

arlaaa@arlingtonva.us