[Medicall, Automated Voice Response System](#)

Age Requirements

No Age Requirement

Intake Process

Call Medicall for information.

Intake Contact Telephone

(800) 884-9730

Virginia Department of Medical Assistance Services

http://www.dmas.virginia.gov

https://www.virginiamedicaid.dmas.virginia.gov/wps/PA_VAProviderServices/VAPdfR...

Main

(800) 772-9996

Toll-Free

(800) 884-9730

600 E. Broad Street, Suite 1300

23219 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Virginia Department of Medical Assistance Services (DMAS) has a Medicaid contact known as Medicall. Medicall is an automated voice response system available 24 hours a day, 7 days a week. The automated provider gives access to the member eligibility, claim status, claim payments, status on service authorizations, service limits information, and pharmacy prescriber ID information.

The Richmond area can use phone 800-772-9996; the rest of the United States use phone 800-884-9730.

Service Area(s)

Statewide

Email

DMAS-Info@dmas.virginia.gov