

## **Administration and Scheduling**

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

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Voice announcements

Age Requirements

No Age Requirement

Intake Process

Call toll-free, 24 hours a day - 1-877-869-6046 to schedule a ride. Please call at least 24 hours in advance. Visit the website for information.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

No

Bay Aging

<http://www.bayaging.org>

<https://bayaging.org/transportation/>

Main

(804) 250-2019

Toll-Free

(877) 869-6046

111 Commerce Parkway

22572 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Cash only

Bay Transit is a division of Bay Aging, founded on the belief that every citizen should have access to safe transportation to the destination of their choice, without regard to disability, age, or economic status. On-demand public transportation and fixed routes are provided throughout the Middle Peninsula, Northern Neck, New Kent, and Charles City Counties. This service allows riders to get to work, medical appointments, shop for groceries, attend social engagements, and more.

Bay Transit has 3 offices: the New Kent / Charles City Office that serves New Kent, Charles City, King & Queen, King William, and the Town of West Point. Gloucester Office that serves Gloucester and Mathews. Warsaw office that serves Essex, Lancaster, Middlesex, Northumberland, Richmond, Westmoreland, and the Town of Colonial Beach.

Call 877-869-6046 to schedule a ride. Bay Transit is running three deviated fixed public transportation routes. Rides are 0.50 cents, and transfers from other Bay Transit transportation are free. Please have the exact change. Drivers do not carry money to give change. A booklet of 10 tickets can be purchased for \$12.00

#### Service Area(s)

Charles City County

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Essex County

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Gloucester County

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King William County

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King and Queen County

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Lancaster County

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Mathews County

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Middlesex County

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New Kent County

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Northumberland County

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Richmond County

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Westmoreland County