

# Technology Assistance Program (TAP)

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people with disabilities and the community.

Intake Contact

William Hess

Intake Contact Email

whess@clinchindependent.org

Intake Process

Call for information. Visit the website

Intake Contact Telephone

(276) 988-1883

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves Buchanan, Dickenson, Russell and Tazewell.

Self Refer

Yes

Clinch Independent Living Services

<https://www.cilsonline.org/>

<http://clinchindependent.org/coreservices.html>

Main

(276) 935-6088

Toll-Free

(800) 597-2322

TTY/TTD

(276) 935-0780

1176 Booth Branch Road  
24614 VA  
United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

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Call if translation is needed

The Technology Assistance Program (TAP) or Loan 2 Own, provides adaptive telecommunication equipment to qualified applicants whose hearing loss or disabilities prevent them from using a standard telephone. Applicants must be a resident of Virginia and meet current financial guidelines.

Equipment is provided to qualified individuals on a Loan-to-Own (L2O) basis. This gives qualified recipients up to 30 days to decide whether to keep, exchange, or return the equipment. If following the 30-day period, the recipient feels the device enables him or her to successfully communicate over the phone, he or she retains ownership of the device.

Assistive devices available are: TTY's (text telephones), Amplified telephones, Voice Carry Over phones, Captioning telephones, outgoing speech amplifier phones, signalers for the phone and door, hearing carry over phones and other devices by special request.

Outreach Providers working with the Virginia Department for the Deaf and Hard of Hearing can provide you additional information. Training on use of the equipment is available. TAP participants can apply for new equipment every four years.

Service Area(s)

Buchanan County

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Dickenson County

,

Russell County

,

Tazewell County