

CARE On-Demand

Age Requirements

No Age Requirement

Intake Process

Visit the website for information; call for information. CARE Customers can book on-demand trips via UZURV or regular paratransit services from CARE and CARE Plus. For assistance, call 804-782-CARE (2273).

C-VAN customers are not eligible for CARE On-Demand.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Greater Richmond Transit Company (GRTC)

<http://www.ridegrtc.com/>

<https://ridegrtc.com/services/specialized-transportation/care-on-demand/>

<https://www.facebook.com/RideGRTC>

www.twitter.com/GRTCtransit

Main

(804) 782-2273

301 East Belt Boulevard

23224 VA

United States

Monday: 6:30 am-7:00 pm

Tuesday: 6:30 am-7:00 pm

Wednesday: 6:30 am-7:00 pm

Thursday: 6:30 am-7:00 pm

Friday: 6:30 am-7:00 pm

Saturday: 8:30 am-9:00 pm

Sunday: 8:30 am-9:00 pm

Additional Availability Comments

Customer Service hours.

Fee Structure

Call for Information
Languages Spoken
English

CARE customers can benefit from a program with greater flexibility in meeting mobility needs. "CARE On-Demand" enables CARE customers the ability to utilize a same-day, direct, non-stop trip. CARE On-Demand is an optional program open to CARE customers; CARE customers do not have to use CARE On-Demand.

Schedule your trip at least two hours in advance. Trips can also be scheduled farther in advance with greater flexibility. A CARE ID number is required for booking and a CARE ID card when riding.

CARE customers use UZURV. [Learn about CARE On-Demand](#)

Customer Benefits include direct, nonstop service, same-day reservation service, a favorite driver can be requested, and more.

Service Area(s)
Chesterfield County
,
Henrico County

,
Richmond City

Email
webcustomerservice@ridegrtc.com