

CommonHelp

Age Requirements

No Age Requirement

Available 24/7

Yes

Family

No

Intake Process

Visit the website. Call the office

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Social Services (VDSS)

<https://www.dss.virginia.gov>

Main

(804) 726-7000

Toll-Free

(800) 552-3431

TTY/TTD

(800) 552-2131

5600 Cox Road

23060 VA

United States

Monday: 8:15 am-5:00 pm

Tuesday: 8:15 am-5:00 pm

Wednesday: 8:15 am-5:00 pm

Thursday: 8:15 am-5:00 pm

Friday: 8:15 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

CommonHelp is a website where an individual can screen for eligibility for social services benefits and services online; submit an application for benefits and services (including renewals); check the status of current benefits, and report changes to a status. Help can be accessed 24/7.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. [Visit CommonHelp](#)

Service Area(s)

Statewide