

Medical Transportation

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Documents Required

Call for details

Intake Contact Email

transportation@lcaaa.org

Intake Process

Call to schedule a ride at least 48 business hours before the scheduled appointment time. The cost of the trip, if any, will be determined at that time.

Intake Contact Telephone

(434) 447-7661

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Mecklenburg, Brunswick, and Halifax counties.

Self Refer

Yes

Lake Country Area Agency on Aging

<http://www.lcaaa.org>

<https://lcaaa.org/transportation/>

<https://www.facebook.com/lakecountryaaa/>

Main

(434) 447-7661

Toll-Free

(800) 252-4464

1105 West Danville Street

23970 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

The Lake Area Bus (LAB) runs Monday through Friday from 7 am - 6 pm. Halifax Area Rural Transportation (HART) runs Monday through Friday from 7 am - 6 pm.

Fee Structure

Fixed Fee

Payment Method(s)

Private Pay

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Medicaid

Languages Spoken

English

The Lake Country Area Agency on Agency (AAA) Transportation Department provides a fleet of vehicles to transport older adults to and from medical appointments, physical therapy, counseling, and other medical necessities. When a fare is charged, exact change is required. Drivers do not make change.

Transportation is provided through the counties of Mecklenburg, Brunswick, and Halifax. Wheelchair-accessible transportation can be provided to all medical facilities. Forty-eight-hour notice is required before the scheduled appointment time. Medicaid transportation is provided.

Drivers are trained in passenger assistance, first aid, CPR, and defensive driving. Drivers are in constant communication with Lake Country Area Agency on Aging. Each vehicle is equipped with a two-way radio system. When clients are transported out of the radio-service area, a cellular telephone is provided.

Service Area(s)

Brunswick County

,

Halifax County

,
Mecklenburg County

,
South Boston City

Email

transportation@lcaaa.org