

Metrobus

We can accommodate riders with:

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Powered wheelchairs

,

Vision Impairment

To accommodate riders, we offer:

Lift equipped vehicle(s)

,

Ramp(s)

,

Staff training on assisting people with mobility problems

,

Visual announcements

,

Voice announcements

,

Wheelchair on lift for people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Process

Call for information, visit the website, and wait at the designated bus stop signs.

Intake Contact Telephone

(202) 637-7000

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Washington Metropolitan Area Transit Authority (Metro)

<http://www.wmata.com/>

<https://www.wmata.com/service/bus/>

<https://www.facebook.com/MetroForward>

<https://twitter.com/wmata>

Main

(202) 637-7000

TTY/TTD

(202) 962-2033

300 7th Street Southwest

20024 DC

United States

Monday: 7:00 am-8:00 pm

Tuesday: 7:00 am-8:00 pm

Wednesday: 7:00 am-8:00 pm

Thursday: 7:00 am-8:00 pm

Friday: 7:00 am-8:00 pm

Saturday: 8:00 am-8:00 pm

Sunday: 8:00 am-8:00 pm

Additional Availability Comments

Hours are for customer information center. Bus timetables are available on the website.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

Metrobus provides bus service throughout the entire Washington DC metropolitan area. [Bus timetables](#), [route maps](#), [fare and payment information](#), and a [Trip Planner](#)

[tool](#) are available on the website.

All buses are accessible (low floor ramp or lift-equipped). There are two wheelchair securement areas on each bus. Most buses are equipped with an audio stop announcement system, which identifies major intersections, landmarks, and transfer points, along with a visual display. Visit the website's [Metrobus Accessibility Features](#) for information about accessibility.

Additional contacts:

- SmartTrip® (888)762-7874 Available 7:00 AM-8:00 AM, Monday through Friday, except Thanksgiving, Christmas, and New Year's Day.
- Transit Police (202)962-2121 via Text Message 696873 (MyMTPD)
- ID Cards for Riders with Disabilities (202)962-2700 TTY (202)962-2033
- SmarTrip® Cards for Senior Citizens (888) 762-7874

Service Area(s)

Alexandria City

,

Arlington County

,

Fairfax City

,

Fairfax County

,

Falls Church City

,

Washington DC