

Crisis Hotline, Victims of Sexual Assault & Domestic Violence

Age Requirements

16-21

,

18 and over

Available 24/7

Yes

Family

No

Intake Contact

General Advocacy

Intake Contact Email

jane@thejameshouse.org

Intake Process

Call the Hot Line (804) 458-2840

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

The James House

<https://thejameshouse.org/>

<https://thejameshouse.org/services/>

<https://www.facebook.com/thejameshousehelps>

<https://twitter.com/thejameshouse>

Main

(804) 458-2704

Toll-Free

(804) 458-2840

6610 Commons Dr, Suite C

23875 VA

United States

Monday: 9:00 am-4:30 pm

Tuesday: 9:00 am-4:30 pm

Wednesday: 9:00 am-4:30 pm

Thursday: 9:00 am-4:30 pm

Friday: Closed

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Office hours are Monday through Friday; Hotline is available 24/7

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

The James House serves the needs of male and female victims of sexual assault and domestic violence. 24 Hour Crisis line is available to those who need help. 24 hour Hotline is 804-458-2840. The free, confidential hotline is available 24-hours a day, with trained crisis intervention staff and volunteers answering all calls. Translators are available via language lines for non-English speaking callers. In addition, TTY is available for individuals in crisis who are deaf/hard of hearing.

The Greater Richmond Regional Domestic Violence hotline is 804-612-6126.

State Crisis Line is 1-800.838.8238

Service Area(s)

Chesterfield County

,

Colonial Heights City

,

Dinwiddie County

,

Hopewell City

,
Petersburg City

,
Prince George County

Email

helpline@thejameshouse.org