

Administrative Office

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Resident of Newport News; each program has its own eligibility requirements

Family

Yes

Intake Process

Walk-ins accepted; telephone referral. Complete application; provide documents.

Visit CommonHelp

Report Problems

Call the Agency

Self Refer

Yes

Newport News Department of Human Services

<https://www.nnva.gov/human-services>

<https://www.nnva.gov/300/Financial-Services>

Main

(757) 926-6300

Rouse Tower

6060 Jefferson Avenue

23605 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Administrative Office for the Newport News Department of Human Services provides information about benefit programs and services that promote self-reliance and protection through the provision of community-based services and help families meet basic needs.

Some programs available are adult services, adult protective services, pre-screening for nursing facilities, child care assistance, child protective services, daycare provider information, energy assistance program, food stamps, foster care services, general relief, auxiliary grants, state and local hospitalization, Cardinal Care Medicaid eligibility, Cardinal Care Medicaid long term care, and TANF.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. [Visit CommonHelp](#)

Service Area(s)

Newport News City

Email

nndhs@nnva.gov