

Elizabeth River Ferry

We can accommodate riders with:

Manual wheelchairs

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Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves the general public.

Intake Process

Call customer service for the schedule or visit the website.

Intake Contact Telephone

(757) 222-6100

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Hampton Roads Transit

<https://gohrt.com/>

<https://gohrt.com/routes/ferry/>

<https://www.facebook.com/hrtfan>

https://twitter.com/gohrt_com

Main

(757) 222-6100

TTY/TTD

(757) 722-8427

3400 Victoria Boulevard

23661 VA

United States

Monday: 5:00 am-7:00 pm

Tuesday: 5:00 am-7:00 pm

Wednesday: 5:00 am-7:00 pm

Thursday: 5:00 am-7:00 pm

Friday: 5:00 am-7:00 pm

Saturday: 7:00 am-7:00 pm

Sunday: 8:30 am-5:00 pm

Additional Availability Comments

Hours are customer service center hours. Visit the website or call for specific ferry schedule information. Ferry has a Summer schedule and a Winter schedule.

Fee Structure

Fixed Fee

Payment Method(s)

Private Pay

Languages Spoken

English

,

Spanish

Hampton Roads Transit (HRT) operates three 150-passenger ferries on the Elizabeth River between Norfolk and Portsmouth. They travel between North Landing and High Street in Portsmouth and the Waterside festival marketplace in downtown Norfolk. Ferries operate every 30 minutes with 15-minute service during the summer at peak times on weekends. The winter schedule is different. Schedules are subject to change based on operating situations (weather, mechanical problems, etc.). The routes and schedules can be viewed and downloaded from the website.

All HRT vehicles, except light rail, are equipped with electronic fare boxes. Fare boxes accept cash, coins, and GoPasses. Fare boxes and/or vehicle operators cannot make change, so please have the exact fare when boarding. All sales are final. HRT does not give refunds on any purchases.

The ferry is wheelchair accessible. Ramps and boarding docks allow for level boarding. Boarding passengers are allowed to walk on their bicycles.

Service Area(s)

Norfolk City

,

Portsmouth City

Email

customerservice@hrtransit.org