VICAP and Medicare Part D

Age Requirements 60 +Available 24/7 No Other Eligibility Criteria Manassas, Manassas Park, Prince William County residents, Medicare beneficiaries or family/caregivers of Medicare recipients Family No Intake Contact Rosemari Walker Intake Process Walk-in, call, email, mail or fax. Appointments are preferred. **Provider Refer** Yes Self Refer Yes Prince William Area Agency on Aging http://www.pwcgov.org/government/dept/aaa/Pages/default.aspx Main (703) 792-4156 TTY/TTD (703) 792-6444 5 County Complex Court, Suite 240 22192 VA **United States** Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed

Fee Structure No Fee Languages Spoken English

Spanish

The Prince William Area Agency on Aging offers health insurance counseling. Virginia Insurance Counseling and Advocacy Program offers health insurance counseling assistance to seniors, their families and caregivers. VICAP educates, assists and counsels older consumers on health benefits programs, Medicare, Medicare Advantage, Medicare Part D, Medicaid and long-term care insurance.

Specific assistance includes explaining insurance benefits and helping to understand, file or resolve Medicare claims; comparing Medigap plans, Medicare Advantage plans, Medicare Part D plan and other health care coverage choices; and exploring longer term care insurance needs and comparing policies. Assistance is provided by telephone or in person. The Agency also provides a speaker on Medicare topics to local groups and organizations. There is no fee for either service.

Recruits volunteer interpreters as needed. Often a family member of the client can provide language assistance.

Service Area(s) Manassas City

Manassas Park City

Prince William County Email <u>pwaaa@pwcgov.org</u>