

## **Long Term Care Problem Assistance**

Available 24/7

No

Other Eligibility Criteria

Long term care recipients and their families.

Family

No

Intake Contact

Maxine Dellinger

Intake Process

Telephone referrals accepted.

Self Refer

Yes

District Three Governmental Cooperative

<https://www.district-three.org>

Main

(276) 783-8157

Toll-Free

(800) 541-0933

4453 Lee Highway

24354 VA

United States

Fee Structure

No Fee

Languages Spoken

English

The Long Term Care Problem Assistance Program, also called Ombudsman Program, assists patients in long-term care facilities and their families with any issues concerning the patients care.

The local Ombudsman serves as a link between patients and staff. Concerns may be: financial, social, legal, or of a family nature. Provides families of patients with information about patient rights, government benefits, and other agencies which can be of assistance. This program works with volunteers.

Service Area(s)

Abingdon City

,

Bland County

,

Bristol City

,

Carroll County

,

Galax City

,

Grayson County

,

Smyth County

,

Washington County

,

Wythe County