

## **Insurance Counseling, VICAP**

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Persons 60 years and older

Family

No

Intake Process

Telephone referrals accepted. Call for information.

Self Refer

Yes

District Three Governmental Cooperative

<https://www.district-three.org>

<https://www.facebook.com/District-Three-Governmental-Cooperative-22717093433921...>

<https://twitter.com/DistrictThreeVA>

Main

(276) 783-8157

Toll-Free

(800) 541-0933

4453 Lee Highway

24354 VA

United States

Fee Structure

No Fee

Languages Spoken

English

District Three Governmental Cooperative offers the Virginia Insurance Counseling and Assistance Program (VICAP). VICAP is a free counseling program for individuals age 60 and older and their families. VICAP helps them to understand Medicare,

Medicaid and medical bills. Assistance in deciding about Medicare Supplement Insurance or Medigap and/or Long Term Care insurance is also provided. Counseling can be provided by telephone or in person.

Also will assist eligible clients with filing insurance papers, understanding insurance policies and Medicare processes. Debbie Spencer is the VICAP Local Program Coordinator.

Service Area(s)

Bland County

,

Bristol City

,

Carroll County

,

Galax City

,

Grayson County

,

Smyth County

,

Washington County

,

Wythe County

Email

[info@district-three.org](mailto:info@district-three.org)