Insurance Counseling, VICAP and Medicare Part D

Age Requirements

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Persons age 60 and older or their caregivers; individuals with a disability

Family

No

Intake Process

Please call the office and ask for intake. Visit the website for information

Intake Contact Telephone

(540) 345-0451

Provider Refer

Yes

Residency Requirements

Serves residents of Alleghany, Botetourt, Craig and Roanoke counties and the cities of Clifton Forge, Covington, Roanoke and Salem.

Self Refer

Yes

Local Office on Aging (LOA)

http://www.loaa.org/

https://www.facebook.com/LocalOfficeonAging

Main

(540) 345-0451

Toll-Free

(888) 355-6222

4932 Frontage Road NW

24019 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-3:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals of any age. VICAP helps them understand health insurance, including Medicare, Medicaid, HMOs, long-term care insurance, and medical bills. Assistance in deciding about Medicare Supplement Insurance or Medigap and/or Long Term Care insurance is also provided. Counseling can be provided by telephone or in person. Eligible clients can also be assisted with filing insurance papers and understanding insurance policies and Medicare processes.

Speakers are available to make group presentations during office hours. In Roanoke call (540)345-0451, Botetourt County (540) 966-1094, Alleghany County (540) 962-0465.

Service Area(s)

Alleghany County

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Botetourt County

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Covington City

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Craig County

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Roanoke City

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Roanoke County

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Salem City

Email

info@loaa.org