

Virginia Relay Center for Deaf and Hearing Loss, Dial 7-1-1

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

All ages; resident of Virginia

Family

No

Intake Process

By phone, appointment, letter, or walk-in.

Provider Refer

No

Self Refer

No

Virginia Department for the Deaf and Hard of Hearing

<http://www.vddhh.org>

Main

(804) 662-9502

Toll-Free

(800) 552-7917

1602 Rolling Hills Dr, Suite 203

23229 VA

United States

Fee Structure

No Fee

Languages Spoken

English

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Sign Language

Virginia Relay enables people who are deaf, have hearing loss, DeafBlind, or speech disabled to communicate by TTY (text telephone) or another assistive telephone device with anyone who uses a standard phone. Virginia Relay makes telecommunications possible by making it easy, reliable and convenient. To make a Virginia Relay call, just dial 7-1-1, and you automatically reach a Communications Assistant (CA) at Virginia Relay.

Virginia Relay is administered by the Virginia Department for the Deaf and Hard of Hearing (VDDHH). The VDDHH staff works year-round, in partnership with AT&T Relay Service (Virginia Relay's telecommunications provider), to offer support and technical assistance to Virginia Relay users. To contact VDDHH with any questions, comments or concerns you may have, just call 866-894-4116 (Voice), 866-246-9300 (TTY).

You also can ask a CA to transfer you to Customer Care before, during or after a Relay Call.

Relay services are available 24/7, with no limit on the number or length of calls a user may make. By law, every call is handled with the strictest confidentiality. Special features are available for speech-disabled, Spanish-speaking, and sign language users.

Service Area(s)

Statewide