

Non-Emergency Medical Transportation for Seniors

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Serves people age 60 and older or adults with sensory or physical disabilities.

Intake Contact

Cassie Mills

Intake Contact Email

[nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)

Intake Process

Contact Medical Transportation at 540-980-7720. Written application/specific documents required for some services.

Provider Refer

Yes

Self Refer

Yes

New River Valley Agency on Aging

<https://www.nrvaoa.org>

<http://www.nrvaoa.org/programs-services.html>

<https://www.facebook.com/nrvaoa/>

Main

(540) 980-7720

Toll-Free

(866) 260-4417

44 Third Street NorthWest

24301 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

New River Valley Senior Services provides non-emergency medical assistance transportation throughout the 4th Planning District. The program is much like a taxi service. We will pick you up at your home and take you to your doctor's appointment. The transportation is provided to individuals 60 and older. Transportation is also offered for those with a sensory or physical disability. Vehicles are disability accessible.

Fees for this service will be calculated and discussed with clients prior to arranging transport. Special arrangements may be made for treatment such as dialysis, cancer treatments, or other illness, which requires a set schedule for treatments.

Note: If you have Medicaid, please contact your Medicaid transportation provider.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)