

Reports of Abuse, Adult Protection Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Adults 60 years and older or adults over age 18 with a disability

Family

No

Intake Process

To report suspected adult abuse, neglect or exploitation, call your local Department of Social Services during regular business hours. After business hours, call the toll free hotline number 1-888-832-3858. In emergency situations, call 911.

Provider Refer

No

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Social Services

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Social Services (VDSS)

<https://www.dss.virginia.gov>

Main

(804) 726-7000

Phone Emergency

(888) 832-3858

TTY/TTD

(800) 552-3431

5600 Cox Road

23060 VA

United States

Additional Availability Comments

Toll free hotline is available 24/7

Fee Structure

No Fee

Languages Spoken

English

Domestic violence (also called family violence) is a pattern of behavior and a method of control. One person dominates other household members by physical violence and/or psychological abuse. You can call the toll-free, 24-hour Virginia Family Violence/Sexual Assault Hotline at 1-800-838-8238.

To report adult abuse or suspected financial exploitation or other kinds of abuse to the elderly or adults with a disability, call your local Department of Social Services or the Adult Protection Services (APS) Hotline at Toll Free: 1-888-832-3858.

Each local office of the Department of Social Services will investigate reports of abuse, neglect and exploitation of adults aged 60 and over and incapacitated adults over 18 years of age and provide a wide variety of health, housing, social and legal services to stop the mistreatment or prevent further mistreatment. You can visit <http://www.dss.virginia.gov/localagency/> to find how to contact your local Department of Social Services.

Services offered may include home-based care, transportation, adult day services, adult foster care, nutrition services and legal intervention.

May is Adult Abuse Prevention Month.

Service Area(s)

Statewide