

## **Adult Protective Services (APS)**

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Suspected abuse, neglect, exploitation age 60 or older; physically or mentally incapacitated age 18 to 60 years old.

### Family

No

### Intake Contact

Lisa Burns-Brown

### Intake Process

Telephone referral; walk-ins accepted.

### Report Problems

Call the Agency

Self Refer

Yes

Mathews County Department of Social Services

<https://www.mathewscountyva.gov/205/Social-Services>

<https://www.facebook.com/MathewsCountyVA/>

### Main

(804) 725-7192

536 Church Street

P O Box 925,

23109 VA

United States

### Fee Structure

No Fee

Languages Spoken

English

The Mathews County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report adult abuse, neglect or exploitation, contact the agency Monday - Friday from 8:30 AM to 4:30 PM at 804-725-7192 or 24 hours a day at (888) 832-3858.

Service Area(s)  
Mathews County