

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Suspected abuse, neglect, exploitation; adults aged 60 and over and incapacitated adults over 18 years of age.

Family

No

Intake Contact

Leonard Horton

Intake Process

Telephone referral; walk-ins accepted.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Suffolk Department of Social Services

<http://www.suffolkva.us/760/Social-Services>

Main

(757) 514-7450

Phone Emergency

(757) 514-7458

135 Hall Avenue, Suite B

23434 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

Types of adult abuse include physical abuse, mental or psychological abuse, sexual abuse, neglect, self-neglect and financial exploitation.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

For more information about adult abuse, visit the [Virginia State Department of Social Services](#).

Service Area(s)

Suffolk City

Email

[socialservices@suffolkva.us](mailto:socialservices@suffolkva.us)