

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Suspected abuse, neglect, exploitation age 60 or older; physically or mentally incapacitated age 18 to 60 years old.

Family

No

Intake Process

Telephone referral; walk-ins accepted.

On-call services for emergencies or APS/CPS are 24/7.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Williamsburg Department of Human Services

<https://www.williamsburgva.gov/269/Human-Services>

<https://www.facebook.com/Williamsburg.Virginia>

Main

(757) 220-6161

401 Lafayette Street

23185 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

The Williamsburg Department of Human Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city/county residents or the incident must have occurred in the city/county in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Williamsburg City